

Terms and Conditions

Effective Date: April 2, 2024.

This document is an electronic record in terms of (i) Indian Contract Act, 1872 (ii) Information Technology Act, 2000; (iii) the rules framed there under as applicable; and (iv) the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.

This document is published in accordance with the provisions of Rule 3 (1) of the Information Technology (Intermediaries guidelines) Rules, 2011 that require publishing the rules and regulations, privacy policy and Terms of Use for access or usage of the mobile application 'Temple City Services' ("App"). For the purposes of this Terms of Use, the term App shall be collectively referred to as "Temple City Services" or "Platform" or "Services"

These terms of usage ("Terms of Use") govern Your use of the Platform and Services (as defined below) provided through the Platform. By using or visiting the Platform, or by using any Content (as defined below) or information provided as part of the Platform/Services, you shall be deemed to have read, understood and accepted to be bound by these Terms of Use.

For the purpose of these Terms of Use, wherever the context so requires "you", "your", "User", "Customer" or "Devotee" or "Bhaktha" shall mean any natural or legal person who uses the Platform for availing the Services.

For the purpose of these Terms of Use, wherever the context so requires "Pujari", "Pandit", "Priest" or "Astrologer", "Guruji" "Yoga Guru" shall mean any natural or legal person who uses the Platform for providing the Services.

The Terms of Use herein shall apply equally to both the singular and plural form of the terms defined. Whenever the context may require, any pronoun shall include the corresponding masculine and feminine.

The Platform is operated by Unnathi Siri Technologies Private Limited, a private limited company incorporated under the Companies Act, 1956 and having its registered office at Unit No 203, Sector-1, Sy no. 64, 2nd Floor, Huda Enclave, SBR CV Towers, Madhapur, Hyderabad, Telangana, India, 500081. The term "we", "us", "our" shall mean Unnathi Siri Technologies Private Ltd. ("Unnathi Siri Technologies Private Ltd" or "Company").

IF YOU DO NOT AGREE TO BE BOUND BY ALL CONDITIONS/CLAUSES CAPTURED HEREUNDER, PLEASE DO NOT USE THE APP.

1. About the App

The Temple City Services App provides only a technology platform that connects devotees with priests, Gurujis for performing various Hindu puja rituals and ceremonies. We have created a platform where registered priests (pundits), astrologers, Gurujis, and goshala administrators can create and manage their own puja ritual and service profiles.

We provide a convenient and hassle-free way for devotees to search for specific puja rituals, browse service offerings, and easily book Pujaris/Gurujis for performing pujas, homam, yagnas, and other religious services at a temple or at their preferred location — either online or offline.

Temple City Services app does not act as an agent/partner in any way with Priest / Astrologer / Pandits, Guru, Sadhuvu, in the process of browsing the above-mentioned technology platform services.

All pujas or other rituals offered through our app do not involve/encourage any kind of animal sacrifice.

This app is not intended to encourage any particular temple, religion or ritual and this app is designed only for the purpose of rendering services of the different rituals through Priest only.

Our Services / Product Details

1. Nature of Services

The **Pujari App** is a digital platform that connects users with qualified priests (purohits/pujaris) and other spiritual service providers for the purpose of performing religious rituals, ceremonies, and related guidance. The services offered through the app may include, but are not limited to:

- Astrology, horoscope, and spiritual consultations

- **Pooja Booking:** Facilitating the booking of in-person Pujas at the user's location (home, office, etc.) or a designated temple.
- **Online/Virtual Pooja:** Arranging for live-streamed where the Pujari performs the ritual at a remote location while the user participates virtually.
- **Astrological Consultations:** Offering services to book consultations with astrologers for various astrological readings and remedies.
- **Other Religious Services:** From time to time, we may offer additional services such as Vastu consultations, horoscope matching, and other related spiritual services.

2. Service Provider Role

The app acts as an intermediary platform and does not directly perform pujas, rituals, or ceremonies.

2. Role of Pujari or Astrology Service and Devotee Responsibilities

The developer of this app will be having no direct contract with the pujari and the developer will not be held responsible for any defective/half ritual performed by the concerned pujari who was booked to perform a particular ritual.

The developer has no power or authority to determine the eligibility or otherwise of a particular pujari to perform a particular ritual and that it is for the user to confirm whether the particular Priest whom he/she selects for performing the required ritual.

Users / Customer/ Devotee Roles and Responsibilities

- **Accurate Information:** You agree to provide accurate and complete information when booking a service, including the correct date, time, location, and type of Pooja required.
- **Preparation:** Customers are responsible for providing a suitable environment for the pooja, including cleanliness and all necessary arrangements.
- **Payment:** You are responsible for the timely payment of all fees associated with the booked service, as detailed in the booking confirmation.
- **Behavior:** You agree to treat the Pujaris with respect and dignity. Any form of harassment, abuse, or inappropriate behavior towards our service providers will result in the immediate termination of your account and services.

Priest / Pujari's Roles and Responsibilities

- **Professional Conduct:** Pujaris registered on our platform are expected to perform the services with professionalism, sincerity, and according to traditional religious practices and Pujaris should **inform devotees in advance about the puja procedures** they intend to perform, and also be able to discuss the specific puja methods requested by the devotees.
- **Punctuality:** Priests are responsible for arriving at the agreed location on time and performing the pooja as per the agreed requirements.
- **Liability:** Our Pujaris are independent service providers. The App's role is solely to facilitate the connection. While we verify the credentials of our Pujaris, the ultimate responsibility for the performance and conduct of the service lies with the Pujari themselves.

3. User Eligibility to Use

You must be at least 18 years old and have the legal capacity to enter into these Terms & conditions to use the App. If you are using the App on behalf of another person, you represent that you have the authority to bind that person to these Terms & Conditions.

4. Registration

Priests, Pujaris and Astrologers, can register on our platform for a one-year subscription fee. Users/Devotees can browse and use the app for free. We reserve the right to update our fee policy in the future.

5. User Accounts

To access the App, one needs to create an account. Users of the app may be required to provide certain personal information such as date of birth, address etc., and the User expressly permits the Company from accessing and/or collecting and retaining such personal information of the Users. The user is responsible for maintaining the confidentiality of his account, information and password. The user has to notify us immediately of any unauthorized use of your account. Such provision and/or collection, storage, retention, use and disclosure of the personal information of the Users shall be

subject to the app. We are not responsible for any loss or damage arising from your failure to comply with these obligations.

6. User /Pujari Accounts

When a User, Devotee, Pujari, Priest, Guru, registers with us, they must provide accurate and complete information. Failure to do so constitutes a breach of the Terms and may result in immediate termination of their account from our service.

The registered user/pujari is responsible for safeguarding the password and the password or login id should not be shared to any third party.

The user/Pujari who intends to register must provide his/her true name and it should not be the name of a third party, anonymous/abusive/obscene or entity or trade mark, which is unlawful and for such un-authorized use of name or trademark, the developer is not responsible..

7. User Content

The user/Pujari can submit information, data, text, photographs, or other materials ("User Content") through the App. The user/Pujari can retain all ownership rights over User Content. However, by submitting User Content, the user/pujari grants us a non-exclusive, worldwide, royalty-free license to use, reproduce, modify, publish, and distribute User Content in connection with the operation of the App and our services. The user/pujari agrees that the User Content will not be illegal, obscene, discriminatory, offensive, or infringing the rights of any third party.

8. Usage Terms

When using our platform, you agree to:

1. Provide accurate information for all fundraisers.
2. Use Viralan / offerings for their intended purpose within a reasonable timeframe.
3. Bear all applicable tax liabilities.
4. Promptly rectify any dishonored payments.
5. Keep your bank details and legal certificates updated.

9. Terms for sponsors, funders, contributors

1. The minimum Viralam / offering amount is subject to change.
2. Donors have the option to remain anonymous.
3. All Viralan / Offerings are processed securely.
4. We encourage donors to conduct their own due diligence before contributing.
5. Please note that all Viralan / Offerings are non-refundable.
6. The Platform reserves the right to modify or suspend the offerings facility.

10. Prohibited Uses

The User / Customer / Devotee / Priest cannot use the App for any purpose that is unlawful or prohibited by these Terms and conditions, which includes

1. Violating any applicable national laws or international law or regulations.
2. Infringing on the rights of any third party, including intellectual property rights.
3. Transmitting any harmful or malicious content, such as “junk mail”, “chain letter,” “spam,” or any other similar solicitation viruses, worms, corrupted files or spyware.
4. Impersonating any person or entity, or misrepresenting any affiliation with any person or entity
5. Using the App for any commercial purpose without our express written permission
6. Interfering with the operation of the App or any other user's use of the App
7. Upload files that contain software or other material protected by intellectual property laws unless you own or control the rights thereto or have received all necessary consents;
8. Programs that may damage the operation of this App or server or another's computer or handheld devices;

11. Analytics

Third-Party Services:

For your convenience, our platform may include links to third-party websites or service Providers to monitor and analyze the use of our Service. While we strive to partner with trusted providers, we do not have control over their content or policies. We encourage you to review terms and privacy policies before engaging with their services.

12. Devotee Obligations

General Obligations:

1. Use Temple City Services for lawful purposes only and comply with all applicable laws while using the app.
2. Temple City Services is for personal, non-commercial use. Please don't copy, distribute, or sell any information or services from the app.
3. Don't create links to the Temple City Services app without our written permission.

Keeping Passwords Private:

Devotees are required to keep their account passwords confidential and not share this information with others.

Updating Personal Information:

Provide accurate contact information (name, address, email, phone number) to ensure smooth communication. Temple City Services won't be responsible for any communication issues due to incorrect information.

13. Advertisements

During use of the app, you may enter into correspondence with or participate in promotions of advertisers or sponsors showing their goods or services through the app. Any such activity, and any terms, conditions, warranties or representations associated with such activity, is solely between you and the applicable third-party. We shall have no liability, obligation or responsibility for any such correspondence, purchase or promotion between you and any such third-party.

14. Disclaimer of Warranties; Limitation of Liability

In no case shall Temple City Services app or its directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (however arising, including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility.

The Company does not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free. We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable. In particular, the operation of the Platform may be interrupted due to maintenance updates, or system or network failures. In the event of interruption in accessing the Platform due to the aforementioned reasons, the Company shall inform the user of the same. Unnathi Siri Technologies Private Ltd disclaims any and all liability that may arise with respect to the delay in provision of Services due to the aforementioned reasons.

You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and services delivered to you through the service are (except as expressly stated by us) provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

You agree that from time to time we may remove the service for indefinite periods of time or cancel the service at any time, without notice to you.

15. Indemnification

The user/Priest agrees to indemnify and hold us harmless from and against any and all claims, losses, damages, liabilities, costs, and expenses (including attorneys' fees) arising out of or relating to use of the App.

16. Termination

Our Termination Rights: The developer can terminate Devotee / user / pujari / Guruji access to all or any part of the Services at any time, with or without any notice.

We may at any time at our sole discretion and without giving any reason or any prior notice terminate user/pujari access of the Services at any time or temporarily suspend your access, with or without any notice on all or any part of the app.

If Devotee / user / Pujari / Guruji wish to terminate the Account, the user/Pujari may do so by following the instructions on the App or through the Services. Any fees paid hereunder is non-refundable.

17. Governing Law & Law Enforcement

These Terms and Conditions are construed in accordance with the laws of India, without regard to its conflict of laws and provisions. Under certain circumstances, the developer may be required to disclose Devotee /User/Pujari, if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

18. Dispute Resolution

Any dispute arising out of or relating to these Terms shall be resolved before the Arbitrator at Hyderabad, Telangana State, India, in accordance with the Arbitration and Conciliation Act, 1996.

19. Entire Agreement

These Terms constitute the entire agreement between the Devotee /user/Pujari and the developer with regard to use of the App.

20. Changes and Amendments

The developer has the right to amend these Terms from time to time. The developer will notify the user/Pujari regarding any changes by posting the amended Terms on the App. The user/Pujari is advised to review these Terms periodically for any changes.

21. Force Majeure

The developer shall not be liable for any failure to perform their obligations hereunder where such failure results from any cause beyond their reasonable control, including, without limitation, mechanical, electronic or communications failure or degradation.

22. Acknowledgement of these terms

You acknowledge that you have read this Agreement and agree to all its terms and conditions. By using the Website or its Services you agree to be bound by this Agreement. If you do not agree to abide by the terms of this Agreement, you are not authorized to use or access the Website and its Services.

23. Disclaimers

BY USING SERVICE OR OTHER SERVICES PROVIDED BY US, YOU ACKNOWLEDGE THAT YOU HAVE READ THESE TERMS OF SERVICE AND AGREE TO BE BOUND BY THEM.

24. Contact Information

If you have any questions about these Terms, please contact us at **support@templecityservices.com**